



Great Harbors Resident Association, Inc.

P.O. Box 988, East Falmouth, Massachusetts 02536

07/25/2020

Good Morning,

Welcome back friends & neighbors and, a warm welcome to all our new homeowners here in Great Harbors.

It is clearly not like any other summer we have ever experienced. I want to thank the B.O.D. for tirelessly working through some difficult decisions. I also want to thank all the staff and, volunteers that worked to make this as normal a season as possible. We appreciate your continued patience and flexibility through challenging circumstances. We share a common goal of enjoying Cape Cod in a safe environment for all.

G.H.R.A. Business Report 2020

- Insurance Umbrella Policies Upgrade/ renewal - Almeida Carlson Insurance Co. Thank you to Stan Caras & Bob McCarthy for their expertise in reviewing and, suggestions.
- A digital committee - was formed to digitize the tollhouse business. The software Wild Apricot was purchased and, the committee is currently working on installing data.
- The memorial bench program - is ongoing and, doing well. Thank you to Sheila Stuart.
- The Cuttysark/ Shorewood storm drain - was finally repaired after many years of overflowing. John Licciardi Co. was contracted to design/build the repairs. John gave us a cost-effective solution to a difficult problem. Thank you to Steve Mele, for spearheading this project.
- Fire hydrant painting. -The Falmouth Water Department tested, flushed, installed marker antennas and, painted the Great Harbors hydrants. Thank you to Len Frisoli for spearheading this project.
- Security Camera System – The server for the operating system needed to be upgraded to windows 10. The Milestone software also needed upgrade. Thank you to Doug Bryan, Alan Goldstein and, Anne Costello.

- Clubhouse Fence Replacement – The wood post & rail fence was replaced w/ new vinyl. Thank you to Darrel Peterson.
- Capital Improvement – The front entrance landscape renovation w/ pedestrian sidewalk design was being worked on by the beautification committee but, is now on hold because of revenue concerns due to COVID-19.

Returning Staff Employees:

- Marla Manning – Lifeguard & Pool Manager
- Meg Radzig – Tollhouse Manager
- Rhonda Snow – Tennis Pro
- Sarah Bettencourt – Children’s Coordinator. (Activities cancelled due to COVID-19 Restrictions).
- **The Traditional Annual Cocktail Hour at the Clubhouse** – (Cancelled Activity due to COVID-19 Restrictions).

Again, I would like to thank the committee members, volunteers, neighbors and, my fellow Board members for all their hard work.

Respectfully submitted,

Roger LeBlanc GHRA President